

Overview & Scrutiny Committee

**Tuesday, 9 July 2024 at 6.30 p.m.
Council Chamber - Town Hall, Whitechapel**

Supplemental Agenda

10. Work Plan and Scrutiny Improvement Plan Update (PAGES 3 - 36)

Draft Work Plan

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Overview & Scrutiny Committee

Work Programme 2024/25



Work Programme Development



- **April/May 2023:** Service engagement – key issues/decisions/priorities in coming year
- **June:** Member Work Programme workshop – review evidence and prioritise issues for Committee to consider
- **July-Sept:** Engagement with Sub-Committee membership at first meetings of the year
- **July-Sept:** Engagement with Executive & Officers
- **10 Sept :** Agree final draft



Overview & Scrutiny Committee



Meeting	Scrutiny Activity	Title	Description	Speakers
Tuesday 21 May 2024	Appointments and TOR	Vice Chair appointment and TOR	OSC to confirm Committee vice chair and agree terms of reference for OSC	Cllr Jahed Choudhury OSC Chair
	Spotlight	Mayor's Spotlight	To hold the Mayor to account and understand achievements, priorities and challenges.	Lutfur Rahman Mayor Steve Halsey Chief Executive
	Spotlight	Revised Statutory Guidance on Overview & Scrutiny	To review the revised statutory guidance and consider how LBTH is meeting this	Cllr Jahed Choudhury OSC Chair
	Spotlight	Enhancing LBTH Scrutiny	To consider the proposals by the Chief Executive to strengthen Tower Hamlets Scrutiny	Steve Halsey Chief Executive
Tuesday 9 July 2024	Strategic Performance Monitoring	Strategic Performance & Delivery Reporting Annual Report 2023-24	Review the council's performance against the strategic goals and provide critical friend challenge to service delivery.	Lutfur Rahman Mayor Steve Halsey Chief Executive
	Strategic Performance Monitoring	Budget Monitoring 2023/24 Provisional Outturn	Review the council's budget outturn 2023/24 against the strategic goals and provide critical friend challenge.	Cllr Saied Ahmed , Cabinet Member for Resources and the Cost of Living Julie Lorraine , Corporate Director, Resources
	Spotlight	Corporate Restructure	To review and apply critical friend challenge to the proposed restructure	Steve Halsey, Chief Executive
	OSC Business	Revised Scrutiny lead portfolio	Note the revised scrutiny lead portfolio areas	Afazul Hoque, Head of



Meeting	Scrutiny Activity	Title	Description	Speakers
Tuesday 09 July 2024	Tracking Recommendations	Women's Safety Action Plan Response Progress (Update)	Track the implementation of recommendations from the scrutiny challenge session on Women's Safety.	Cllr Abu Choudhury , Cabinet Member for Safer Communities Simon Baxter , Corporate Director, Communities
	Pre-Cabinet	Pre-Decision Scrutiny (PDSQ)	Review cabinet decisions and make strategic recommendations	Cllr Jahed Choudhury , OSC Chair
Tuesday 23 July 2024	Spotlight	Target Operating Model	Review and feed into the development of the Council's new Target Operating Model.	Ayesha Hakim Rahman , Head of Strategy & Transformation
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	Pre-Cabinet	Pre-Decision Scrutiny (PDSQ)	Review cabinet decisions and make strategic recommendations	Cllr Jahed Choudhury , OSC Chair
Tuesday 10 September 2024	Strategic Performance Monitoring	Strategic Performance & Delivery Reporting Q1 2024-25	Review the council's performance against the strategic goals and provide critical friend challenge to service delivery.	Lutfur Rahman , Mayor Steve Halsey , Chief Executive
	Strategic Performance Monitoring	P3 Budget Monitoring	Monitor the council's financial performance to ensure it supports council priorities and provides residents with value for money.	Cllr Saied Ahmed , Cabinet Member for Resources and the Cost of Living Julie Lorraine , Corporate Director, Resources
	Spotlight	Transport Strategy	Consider and feed into development of the new Transport Strategy	Cllr Shafi Ahmed , Cabinet Member for Environment and the

Meeting	Scrutiny Activity	Title	Description	Speakers
Tuesday 10 September 2024	OSC Business	Final Work Programme 2024-25	Agree OSC Work Programme 2024-25	Cllr Jahed Choudhury , OSC Chair
	Performance Monitoring	Annual Residents Survey 2024	Review residents perception survey results.	Lutfur Rahman Mayor Steve Halsey Chief Executive
Tbc Finance focus	Spotlight	Update on Tackling Temporary Rent Arrears	Review the progress on the tackling temporary accommodation rent arrears.	Cllr Saied Ahmed , Cabinet Member for Resources and the Cost of Living Julie Lorraine , Corporate Director, Resources
	Pre-Cabinet	Pre-Decision Scrutiny (PDSQ)	Review cabinet decisions and make strategic recommendations	Cllr Jahed Choudhury , OSC Chair
Tuesday 15 October 2024	Budget and Policy Framework	Youth Justice Plan	Undertake critical friend role and offer feedback on Youth Justice Plan update	Cllr Maium Talukdar , Deputy Mayor and Cabinet Member for Education, Youth, and Lifelong Learning Steve Reddy , Corporate Director Childrens Service
	Spotlight	LGA Action Plan delivery update	Review and apply critical friend challenge and assess if the plan delivers against the LGA peer report recommendations	Steve Halsey , Chief Executive
	Spotlight	Best Value Inspections Report Findings	Consider Best Value Inspection findings and assess the impact on council services	Lutfur Rahman , Mayor Steve Halsey , Chief Executive





Meeting	Scrutiny Activity	Title	Description	Speakers
Tuesday 24 November 2024	Spotlight	Chief Executive	Provide critical friend challenge on Chief Execs delivery and priorities	Steve Halsey , Chief Executive
	Spotlight	Waste and Recycling Investment (part 1)	Review the progress of £5 Million Waste and Recycling investment	Cllr Shafi Ahmed , Cabinet Member for Environment and Climate Emergency Simon Baxter , Corporate Director, Communities
	Pre-Cabinet	Pre-Decision Scrutiny (PDSQ)	Review cabinet decisions and make strategic recommendations	Cllr Jahed Choudhury , OSC Chair
Tuesday 17 December 2024	Strategic Performance Monitoring	Strategic Performance & Delivery Reporting Q2 2024-25	Review the council's performance against the strategic goals and provide critical friend challenge to service delivery.	Lutfur Rahman , Mayor Steve Halsey , Chief Executive
	Strategic Performance Monitoring	P6 Budgeting Monitoring	Monitor the council's financial performance to ensure it supports council priorities and provides residents with value for money.	Cllr Saied Ahmed , Cabinet Member for Resources and the Cost of Living Julie Lorraine , Corporate Director, Resources
	Spotlight	Leisure Insourcing Update	Review the 6 months progress of the leisure insourcing	Cllr Kamrul Hussain , Cabinet Member for Culture and Recreation Simon Baxter , Corporate Director, Communities
	Pre-Cabinet	Pre-Decision Scrutiny (PDSQ)	Review cabinet decisions and make strategic recommendations	Cllr Jahed Choudhury , OSC Chair



Meeting	Scrutiny Activity	Title	Description	Speakers
Tuesday 14 January 2025	Budget and Policy Framework	Budget Scrutiny	Provide a critical friend challenge to the budget setting process in line with the Council's priorities	Cllr Saied Ahmed , Cabinet Member for Resources and the Cost of Living Julie Lorraine , Corporate Director, Resources
Tuesday 28 January 2025	Spotlight	Progress and Update on Net Zero Target	Review and apply critical friend challenge on delivery to date on Net Zero Target	Cllr Shafi Ahmed , Cabinet Member for Environment and Climate Change Simon Baxter , Corporate Director, Communities
	Spotlight	Community Languages	Review and apply critical friend challenge on delivery and progress of community languages programme across the borough.	Cllr Kamrul Hussain , Cabinet Member for Culture and Recreation Simon Baxter , Corporate Director, Communities
	Pre-Cabinet	Pre-Decision Scrutiny (PDSQ)	Review cabinet decisions and make strategic recommendations	Cllr Jahed Choudhury , OSC Chair
Tuesday 4 February 2025	RESERVE BUDGET SCRUTINY MEETING			
Tuesday 18 February 2025	Spotlight	Borough Commander	Reflections and achievements 2024-25 and Priorities for 2025-26	James Conway Borough Commander
	Pre-Cabinet	Pre-Decision Scrutiny (PDSQ)	Review cabinet decisions and make strategic recommendations	Cllr Jahed Choudhury , OSC Chair



Meeting	Scrutiny Activity	Title	Description	Speakers
Tuesday 25 March 2025	Strategic Performance Monitoring	Strategic Performance & Delivery Reporting Q3 2024-25	Review the council's performance against the strategic goals and provide critical friend challenge to service delivery.	Lutfur Rahman , Mayor Steve Halsey , Chief Executive
	Strategic Performance Monitoring	P9 Budgeting Monitoring	Monitor the council's financial performance to ensure it supports council priorities and provides residents with value for money.	Cllr Saied Ahmed , Cabinet Member for Resources and the Cost of Living Julie Lorraine , Corporate Director, Resources
	Spotlight	Waste and Recycling Investment (part 2)	Review the progress of £5 Million Waste and Recycling investment. Focus on impact and next steps.	Cllr Shafi Ahmed , Cabinet Member for Environment and Climate Emergency Simon Baxter , Corporate Director, Communities
	Pre-Cabinet	Pre-Decision Scrutiny (PDSQ)	Review cabinet decisions and make strategic recommendations	Cllr Jahed Choudhury OSC Chair
Tuesday 19 April 2025	Spotlight	Mayors Spotlight	Hold the Mayor to account and understand achievements, priorities and challenges.	Lutfur Rahman, Mayor Steve Halsey, Chief Executive
	Tracking Recommendation	Service Action Plan Response to Supporting Market and Traders	Track the implementation of recommendations from the scrutiny challenge session on supporting Markets and Traders in the borough.	Cllr Shafi Ahmed , Cabinet Member for Environment and the Climate Emergency Cllr Musthak Ahmed , Cabinet Member for Jobs, Skills and Growth Simon Baxter , Corporate Director, Communities
	Tracking Recommendations	Review action plan delivery for scrutiny recommendations on Food	To track the implementation of recommendations from the scrutiny challenge session	Cllr Saied Ahmed Cabinet Member for Resources and the Cost of Living

Children's & Education Sub-Committee



Meeting	Scrutiny Activity	Title	Description	Speakers
Thursday 5th December 2024 Page 15	Spotlight	Youth Justice Improvement Work	Review Youth Justice improvement work since the previous judgement and YSJIP Peer review and readiness for expected Youth Justice inspection.	Cllr Maium Talukdar , Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning Steve Reddy , Corporate Director Children's Services Susannah Beasley-Murray , Director of Children's Social Care
	Spotlight	Corporate Parenting	Review delivery of Corporate Parenting Strategy	Cllr Maium Talukdar , Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning Steve Reddy , Corporate Director Children's Services Susannah Beasley-Murray , Director of Children's Social Care
	Scrutiny Update	Children and Young People's Mental Health	Review council and partnership support provided to children and young people at risk of poor mental health.	Cllr Maium Talukdar , Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning Steve Reddy , Corporate Director Children's Services Layla Richards , Interim Director of Commissioning & Youth

Meeting	Scrutiny Activity	Title	Description	Speakers
Thursday 13^h February 2025 Page 16	Spotlight	Free School Meals	To review the implementation of free school meals and assess the quality and value provided to students.	Cllr Maium Talukdar , Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning Steve Reddy , Corporate Director Children's Services Layla Richards , Interim Director of Commissioning & Youth
	Spotlight	KS5 Attainment and Institute of Academic Excellence	Review and feed into development of new Education Strategy and KS5 Improvement Plan.	Cllr Maium Talukdar , , Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning Steve Reddy , Corporate Director Children's Services Lisa Fraser , Director of Education
	Spotlight	School Curriculum	Examine the inclusion of RSE and PHSE in school curriculum and directives issued by Tower Hamlets	Cllr Maium Talukdar , , Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning Steve Reddy , Corporate Director Children's Services Lisa Fraser , Director of Education



Children's & Education Sub-Committee



Scrutiny Activity	Title	Description
Scrutiny Challenge Session	TBC – Likely to focus on SEN Provision.	TBC

*Note: Committee to choose 1 topic for a challenge session



Housing & Regeneration Sub-Committee



Meeting	Scrutiny Activity	Title	Description	Speakers
Monday 24 th June 2024	Appointments and TOR	Vice Chair appointment and TOR	Appoint Committee vice chair and agree terms of reference	Cllr Bodrul Choudhury HRSSC Chair
	Spotlight	Housing Target	Review how the council is progressing against its ambition to build 1000 new homes per year.	Cllr Kabir Ahmed Cabinet Member for Regeneration, Inclusive Development and Housebuilding Paul Patterson Director of Housing & Regeneration
	Spotlight	Major Works Progress	Review the Progress of Tower Hamlets Homes Major Works Programme	Cllr Kabir Ahmed Cabinet Member for Regeneration, Inclusive Development and Housebuilding Paul Patterson Director of Housing & Regeneration



Meeting	Scrutiny Activity	Title	Description	Speakers
Monday 16 th September 2024	HRSSC Work Programme	Draft HRSSC Work Programme	To review the HRSSC Work Programme for 2023-24	Cllr Bodrul Choudhury HRSSC Chair
	Strategic Performance	Social Landlords Performance Report	Review social landlords' performance for Quarter 4	Karen Swift Director of Housing Andrea Baker Chair THHF
	Spotlight	Housing & Regeneration priorities	To discuss housing and regeneration priorities for 2024/25	Cllr Kabir Ahmed Cabinet Member for Regeneration, Inclusive Development and Housebuilding Paul Patterson Director of Housing & Regeneration
	Spotlight	RSL Spotlight	To receive an update from THCH in response to resident's feedback spotlight held at May 2024 meeting	Andrea Baker Chair THHF



Meeting	Scrutiny Activity	Title	Description	Speakers
Monday 2nd December 2024 Page 22	Spotlight	Housing Management	To review progress of insourcing housing management of former Tower Hamlets Homes.	Cllr Kabir Ahmed Cabinet Member for Regeneration, Inclusive Development and Housebuilding Paul Patterson Director of Housing & Regeneration
	Spotlight	Tenants Satisfaction Measures	To review the Tenants Satisfaction Measures results	Cllr Kabir Ahmed Cabinet Member for Regeneration, Inclusive Development and Housebuilding Paul Patterson Director of Housing & Regeneration



Meeting	Scrutiny Activity	Title	Description	Speakers
Monday 24 th February 2025	Strategic Performance	Social Landlords Performance Report	Review social landlords' performance for Quarters 1&2	Karen Swift Director of Housing Andrea Baker Chair THHF
	Spotlight	Resident Engagement	To hold a resident engagement session. Subject matter TBC.	Cllr Bodrul Choudhury HRSSC Chair
	Spotlight	Safety Compliance and Regulation	To review compliance and regulation regarding fire safety and treating damp and mould	Cllr Kabir Ahmed Cabinet Member for Regeneration, Inclusive Development and Housebuilding Paul Patterson Director of Housing & Regeneration



Meeting	Scrutiny Activity	Title	Description	Speakers
Tuesday 1st April 2025 Page 24	Strategic Performance	Social Landlords Performance Report	Review social landlords' performance for Quarter 3	Karen Swift Director of Housing Andrea Baker Chair THHF
	Tracking Recommendation	Housing Provider Performance in the Borough	To track the implementation of recommendations from the scrutiny challenge session on Housing Provider Performance in the borough	Cllr Kabir Ahmed Cabinet Member for Regeneration, Inclusive Development and Housebuilding Paul Patterson Director of Housing & Regeneration
	Spotlight	Approval of Scrutiny Challenge Session Report (subject matter TBC)	To review and approve the report and recommendations of the scrutiny challenge session	Cllr Bodrul Choudhury HRSSC Chair



Housing & Regeneration Sub-Committee



Scrutiny Activity	Title	Description
Scrutiny Challenge Session	TBC – Likely to focus on Regeneration.	TBC

*Note: Committee to choose 1 topic for a challenge session



Health & Adults Sub-Committee



Meeting	Scrutiny Activity	Title	Description	Speakers
4 June 2024	Appointments & Terms of Reference (TOR)	Vice chair appointment, TOR	Confirm Committee vice chair, agreed TOR for HASSC and confirm JHSOC Membership representative	<p>Cllr Muhammad Bellal Uddin HASSC Chair</p>
Page 27	Spotlight	Cabinet Member and Corporate Director reflections, achievements 23-24 and priorities 2024-25	Cabinet Member for Health Wellbeing and Social Care and Corporate Director for Health Adults and Communities to provide reflections, achievements 23-24 and outline priorities for 2024-25	<p>Cllr Gulam Kibria Choudhury, Cabinet Member for Health, Wellbeing and Social Care Somen Banerjee, Acting Corporate Director, Health Wellbeing and Social Care Katie O’Driscoll, Director for Adult Social Care</p>
	Spotlight	Tower Hamlet Together board partners reflections 23-24 and priorities 2024-25	Provide reflections and achievements for 23-24 and outline priorities for 2024-25	<p>Charlotte Pomery, Northeast London Integrated Care Board (NEL ICB) Chief Participation and Place officer Neil Ashman (Acute Care), Chief Exec, BARTS NHS Trust, Royal London and Mile End Hospitals and Place Lead Roberto Tamsanguan, Clinical Director, Primary Care Zainab Arian, CEO GP Care</p>

Meeting	Scrutiny Activity	Title	Description	Speakers
03 September 2024	Spotlight	Sexual health services	To review and apply critical friend approach to the effectiveness of sexual health services in the borough and identify any areas of improvement	<p>Cllr Gulam Kibria Choudhury, Cabinet Member for Health, Wellbeing and Social Care</p> <p>Georgia Chimbani, Corporate Director, Health Wellbeing and Social Care</p> <p>Partners and providers to be confirmed</p>
Page 28	Spotlight	Smoking cessation	Apply critical friend approach and review the effectiveness and performance of Smoke free by 2030 policy	<p>Cllr Gulam Kibria Choudhury, Cabinet Member for Health, Wellbeing and Social Care</p> <p>Somen Banerjee, Director of Public Health</p> <p>Partners and providers to be confirmed</p>
	Spotlight	Aging Population	Apply critical friend and review support for those over 55 and above.	<p>To be identified</p>



Meeting	Scrutiny Activity	Title	Description	Speakers
05 November 2024	Spotlight	Adult Social Care Charging Policy and Community Care	Apply critical friend approach and review the implementation (approach) and mobilisation of the new policy	<p>Cllr Gulam Kibria Choudhury, Cabinet Member for Health, Wellbeing and Social Care</p> <p>Georgia Chimbani, Corporate Director, Health and Adults Social Care</p> <p>Katie O’Driscoll, Director of Adult Social Care</p>
	Spotlight	CQC Inspection Preparation	To apply critical friend approach and ascertain readiness for the CQC inspection preparation.	<p>Cllr Gulam Kibria Choudhury, Cabinet Member for Health, Wellbeing and Social Care</p> <p>Georgia Chimbani Corporate Director, Health and Adults Social Care</p> <p>Katie O’Driscoll, Director of Adult Social Care</p>
	Spotlight	Winter Planning Update	To review preparation for Winter Planning and support for vulnerable Residents	<p>Cllr Gulam Kibria Choudhury, Cabinet Member for Health, Wellbeing and Social Care</p> <p>Georgia Chimbani, Corporate Director, Health and Adults Social Care</p> <p>Katie O’Driscoll, Director of Adult Social Care</p>

Meeting	Scrutiny Activity	Title	Description	Speakers
03 February 2025	Spotlight	Urgent Treatment Care (SameDay)/ AE.	Apply critical friend approach and review the performance and effectiveness of urgent treatment care service	Neil Ashman , CEO Barts NHS RLH and MEH
	Spotlight	Hospital Discharging Service	Apply critical friend approach and review the performance and effectiveness of Hospital Discharging Service	Cllr Gulam Kibria Choudhury , Cabinet Member for Health, Wellbeing and Social Care Georgia Chimbani , Corporate Director, Health and Adults Social Care Officers, partners and providers tbc



Health & Adults Sub-Committee



Scrutiny Activity	Title	Description
Scrutiny Review	Maternity offer and support for new mothers	To undertake a deep dive on maternity offer to the residents of Tower Hamlets

*Note: Committee to choose 1 topic for a challenge session



Finance & Resources Scrutiny Lead



Scrutiny Activity	Title	Description
Scrutiny Review/Challenges Session/Spotlight	Workforce to reflect the community	Review the effectiveness of the Council's Workforce to reflect the community strategy
Scrutiny Review/Challenges Session/Spotlight	Support for businesses	To consider the high level of small business closures in TH, need to evaluate local business rates and develop a support mechanism to tackle this trend.
Scrutiny Review/Challenges Session/Spotlight	Income generation strategy	Review current plans, delivery and approach to achieving sustainable income generation and balancing this with reduced council funds
Scrutiny Review/Challenges Session/Spotlight	Asset Strategy	Review current assets strategy on developing income and growth

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Community Safety Scrutiny Lead



Scrutiny Activity	Title	Description
Scrutiny Review	Borough Commander Spotlight	Developing understanding of current safety issues within the borough studying the police data. Deep discussions on the key issue
Scrutiny Review/Challenges Session/Spotlight	Hate Crime/Islamophobia	To review the effectiveness of the current Community Safety Plan Partnership. To identify if it is robust enough to tackle issues such as hate crime, islamophobia and other forms of hate crime.
Scrutiny Review/Challenges Session/Spotlight	ASB/ Housing	To look at new Housing legislation becoming effective this year, and consider how this will impact on Councils response to cases of ASB in housing estates in the borough.
Scrutiny Review/Challenges Session/Spotlight	Gangs/County Lines	To consider levels of gang violence and how this is fuelling the increase in county lines and drug trafficking locally.

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Environment & Climate Change Scrutiny Lead



Scrutiny Activity	Title	Description
Scrutiny Review/ Challenge Session/ Spotlight	Transport	Contribute to the refresh of the transport strategy and in particular the inclusion of active travel i.e., walking and cycling
Scrutiny Review/Challenge Session/Spotlight	Waste Improvement	Review the ongoing work to improve waste management specifically focusing on recycling and food waste
Scrutiny Review/Challenge Session/Spotlight	Parking	Review the parking enforcement plan and the digital shift in parking management
Scrutiny Review/Challenge Session/Spotlight	Asset Management	Consider the management of council buildings and housing including insulation, energy supply, boiler replacement and retrofitting



Next Steps

- Overview and Scrutiny Committee to review and comment on draft work programme at OSC 09/07/24
- OSC and Sub-Committees to agree final work programme between July-Sept 24
- Work programme agreed at OSC on 10 September
- Regular review of work programme with Chairs, lead officers and partners to ensure focusing on relevant and timely issues

